

Skin Cancer Oncology Outpatient Clinics

Information for patients



We have made an appointment for you to attend the Oncology Outpatient Department, so that you can meet your Consultant or a member of his or her team.

We know that this can be a very worrying time for you and your family. The aim of this leaflet is to answer some of the questions you may have about the Outpatient Department, and help you to feel less anxious about your visit.

Please bring all your medications, or a list of your medications, with you.

Transport

There are patient and visitor car parks at the Churchill Hospital, including directly outside the Oxford Cancer Centre (Car Parks 1 and 2).

Parking is 'Pay on Foot' which means you pay when you are ready to leave, not in advance, and you pay for actual time parked. The first 30 minutes are free. There is also a drop-off point outside the main entrance. Details about parking can be found at www.ouh.nhs.uk/hospitals/churchill/find-us/car.aspx

If you need hospital transport, please contact your GP **before** your appointment date.

When you arrive

Your letter will tell you where in the hospital your appointment will be. You are welcome to bring along a family member or friend with you.

When you arrive in the department please let our receptionist know, and give them your appointment card. They will ask you to wait in the waiting room.

We try to keep to appointment times, but this is not always possible. We will let you know of any delays.

During your appointment

You will meet with one of our Consultants or a member of their team. You will probably have an examination, a discussion of your diagnosis, and plan how best to manage your future care.

After your appointment we will write to you, summarising the discussion that we had at your appointment.

You may also meet one of the Specialist Nurses from the Skin Cancer Team. A Specialist Nurse or Keyworker can offer you information about your skin cancer diagnosis, treatment and follow-up, as well as general support and advice, and the details of patient support groups.

Students may be present when you have an appointment: if you would prefer students not to be present, please tell the nurse or the doctor.

After your appointment

If you would like a little time to think things over after your consultation, we can offer you a quiet room and the opportunity to talk things over with your Specialist Nurse.

If further appointments are necessary, our receptionist will arrange these before you leave the Department.

If you have any questions, please call us, and we will be happy to help you.

Oncology Outpatient Department	01865 235564
Clinical Nurse Specialists	01865 228233
Secretary to the Medical Oncology Consultants	01865 235272
Secretary to Dr Salisbury	01865 235197

Research

We are continually trying to improve patient care and treatment. For this reason you may be asked if you would like to take part in some form of research.

If you are offered a clinical trial you will be put in touch with a Research Nurse, who will give you written information and answer your questions. If you take part in a clinical trial your Research Nurse will become your Keyworker, and will be your contact for anything related to the clinical trial.

Taking part is voluntary, and if you do not want to be involved the doctors will respect your decision; it will not affect your care or treatment in any way.

Support

Macmillan Cancer Line 0808 808 0000
www.macmillan.org.uk

Maggie's Cancer Information Centre 01865 225690
www.maggiescentre.org.uk

For further information, please see '**Information for patients – Churchill Hospital**' or visit www.ouh.nhs.uk

If you have a specific requirement, need an interpreter, a document in Easy Read, another language, large print, Braille or audio version, please call **01865 221 473** or email **PALSJR@ouh.nhs.uk**

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